

Success Profile

Executive Manager People, Culture & Safety

City of Port Phillip

July 2020





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The City of Port Phillip is a uniquely vibrant and creative inner-city council with a spectacular, enviable foreshore. Our highly talented and dedicated workforce deliver more than 100 programs and services to our residents, businesses and visitors. Our Council Plan is shaped by our desire to celebrate our history, protect our character, and encourage inclusion and creativity, while planning for the future of a dynamic and evolving City.

City of Port Phillip's vision is "to be recognised as a leading local government organisation that is agile, future ready and trusted; to leave our community and our people in a better place" and accelerate the delivery of our strategy. We recently reviewed and realigned our operating model to reduce management and administrative overhead and these critical leadership roles will ensure we have the capability and capacity to support the community to recover from Covid-19.

Executive Manager Construction, Contracts & Operations

Drive our waste and recycling strategy while leading a complex mix of maintenance and operations, corporate
procurement, and project delivery functions. Promote a culture that drives innovation, customer service
excellence and maximum value for our community

Manager Governance & Organisational Performance

■ Lead the development of the council plan aligned to the organisational strategy. Provide governance, engagement, risk and assurance, planning and performance advice and support to Council and staff across the organisation

Executive Manager People, Culture & Safety

Provide inspiring leadership, and the skills, knowledge and tools for our people to be the best they can be. Build a culture that encourages teamwork, innovation and a welcoming, healthy and inclusive workplace that recognises and invests in the talent of each of our people

About the City of Port Phillip

The Yaluk-ut Weelam clan of the Boon Wurrung are the first people of the City of Port Phillip, with a continued strong connection to the land. Yaluk-ut Weelam means 'river home' or 'people of the river', reflecting the wetlands that once existed between the Yarra River and the foreshore - a landscape that has altered vastly since European settlement.

The City of Port Phillip is located south of Melbourne's city centre on the northern shore of Port Phillip Bay. Port Phillip is one of the oldest areas of European settlement in Melbourne, known and treasured by many for its urban village feel and artistic expression. It is a city of neighbourhoods, each with its own character, defined by its extensive foreshore, heritage buildings, strip shopping precincts and tree-lined streets.

At only 21 square kilometres Port Phillip is one of the smallest and most densely populated municipalities in Victoria with more than twice the population density of the metropolitan Melbourne average.

Nearly three million visitors are attracted to our City each year, enjoying vibrant villages, beautiful beaches and local festivals, and making it one of the most visited places in metropolitan Melbourne. The foreshore stretches over 11 kilometres, and a network of public open spaces makes the City a desirable place for residents and visitors.

Significant employment areas within Port Phillip include the St Kilda Road district, and the industrial, warehousing and manufacturing districts in South Melbourne, Port Melbourne and Fishermans Bend.

Port Phillip is well served by public transport, with access to St Kilda and Port Melbourne light rail, two railway stations on the Sandringham line, and tram and bus routes. There are kilometres of bike paths and extensive walking paths.

Port Phillip is a sought-after inner city area of Melbourne. The physical environment will change as the City continues to experience significant residential development. Substantial growth is anticipated over the next 40 years in Fishermans Bend on the northern edge of Port Phillip.



City of Port Phillip 2027 Focus

We are beautiful, liveable, caring, inviting, bold and real.

The Council Plan 2017-27 sets out our long-term vision for the City of Port Phillip, the outcomes we will work toward over the next 10 years and how we will support the current and future health and wellbeing of our City.

The longer-term focus helps ensure Council can respond to opportunities and challenges we face in a way that enhances Port Phillip as a place to live, work and visit as our City changes.

The Council Plan 2017-27 delivers five important documents in a single integrated format that combines our Council Plan, Municipal Public Health and Wellbeing Plan, Strategic Resource Plan, 10 Year Financial Outlook, and Annual Budget.

The plan is supported by the Port Phillip Planning Scheme. The Plan focuses on creating an integrated transport network that offers real travel choice, revolutionising the way we manage waste, particularly green and organic waste, and delivering innovative water management projects.

The Plan also focuses on Port Phillip being a welcoming place that supports a diverse and healthy community, and a thriving local economy, with a strong emphasis on arts and culture. It commits Council to working closely with our partners to ensure Fishermans Bend is a unique, liveable community we can be proud of. Finally, the Plan has a strong focus on Council achieving its sustainability goals. This year we have commenced detailed planning and analysis to help us achieve these goals and deliver our vision. More information on the Council Plan and Budget is available at portphillip.vic.gov.au

We will deliver our vision through six directions:

We embrace difference, and people belong

We are connected and it's easy to move around

We have smart solutions for a sustainable future

We are growing and keeping our character

We thrive by harnessing creativity

Our commitment to you

Strategic Directions

We will deliver the vision for Port Phillip through six direction. This plan is structured around these directions the outcomes for the health and wellbeing of our people and places that we want to see by 2027

DIRECTION 1

We embrace difference, and people belong

OUTCOMES BY 2027

A safe and active social connections

An increase in affordable housing

Access to services that support the health and wellbeing of our growing community

DIRECTION 2

We are connected and it's easy to move around

See page 52

DIRECTION 3

We have smart solutions for a sustainable future

See page 62

DIRECTION 4

We are growing and keeping our character

See page 74

DIRECTION 5

We thrive by harnessing creativity

See page 84

community with strong

Community diversity is valued and celebrated

OUTCOMES BY 2027

An integrated transport network that connects people and places

The demand for parking and car travel is moderated as our City grows

Our streets and places are designed for people

TRANSFORMING TRANSPORT AND PARKING

OUTCOMES BY 2027

A greener, cooler and more liveable City

A City with lower carbon emissions

A City that is adapting and resilient to climate change

A water sensitive City

A sustained reduction in waste

TRANSFORMING WASTE MANAGEMENT **TRANSFORMING** WATER MANAGEMENT

OUTCOMES BY 2027

A liveable, higher density City

A City of diverse and distinctive neighbourhoods and places

TRANSFORMING FISHERMANS BEND

OUTCOMES BY 2027

A City of dynamic and distinctive retail precincts

A prosperous City that connects and grows business

A City where arts, culture and creative expression is part of everyday life

DIRECTION 6

Our commitment to you

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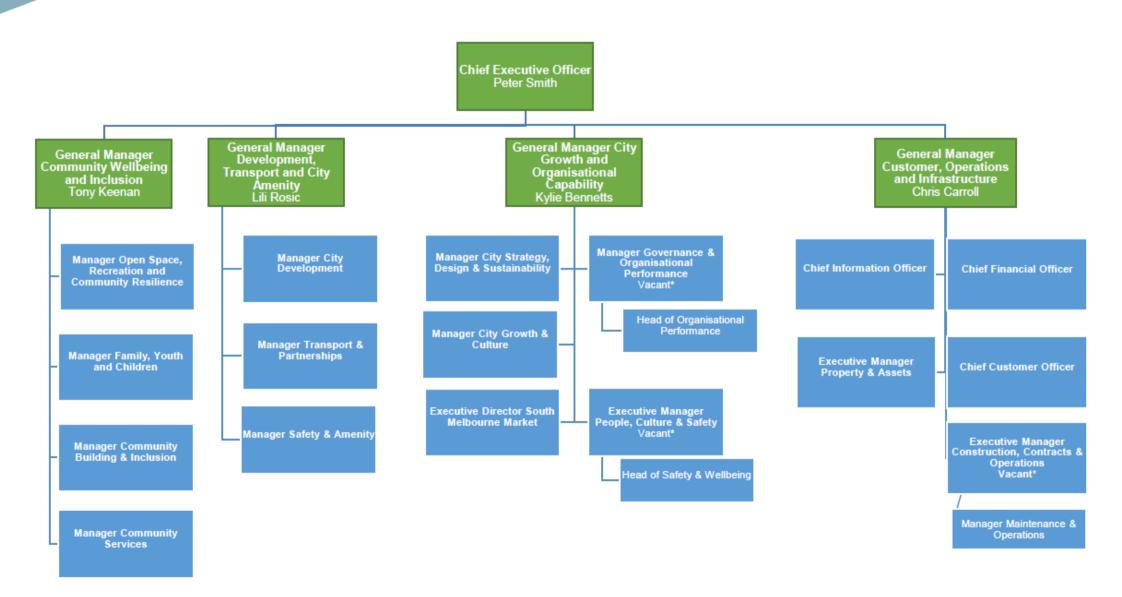
OUTCOME BY 2027

A financially sustainable, high-performing, well-governed organisation that puts the community first

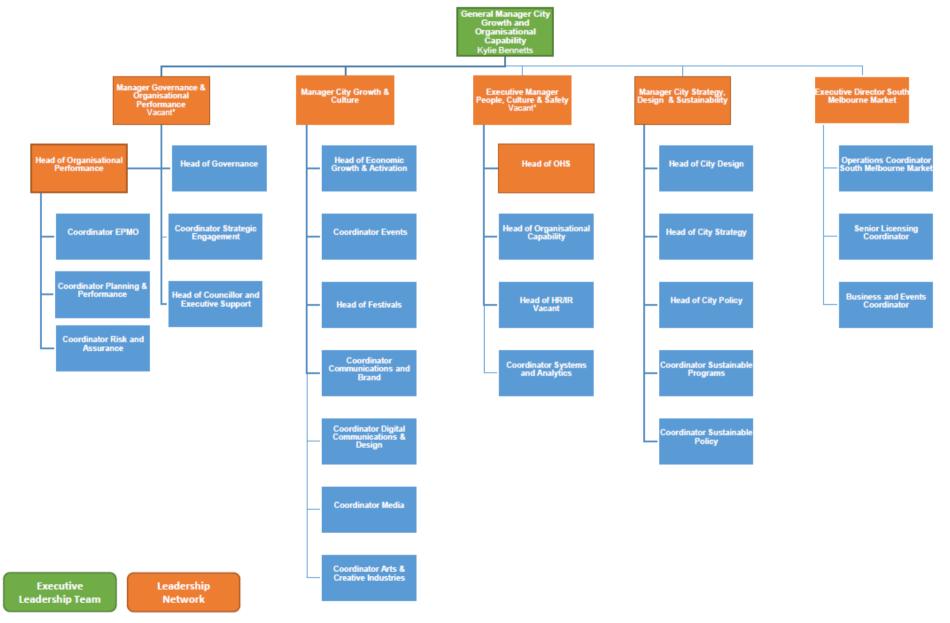
Link to Draft Council Plan (Updated June 2020)

http://www.portphillip.vic.gov.au/Draft%20Council%20Plan%202017-27%20accessible%20version%20Y4.pdf

Organisational Structure – ELT and Leadership Network



Organisational Structure - City Growth & Organisational Capability



Role Overview

Title	Executive Manager People, Culture & Safety
Classification	Senior Officer
Reports to	General Manager City Growth & Organisational Capability
Direct Reports	 Head of Organisational Capability
	 Head of Health, Safety and Wellbeing
	Head of Human Resources
	Systems & Analytics Lead
Internal Stakeholders	Councillors
	Staff at all levels of the organisation
External Stakeholders	 Service providers and professional associations
	Unions
	Worksafe, MAV and JLT.
Qualifications	Tertiary qualifications in a related field.
	 Post-graduate qualifications in human resources; organisational psychology; health, safety and wellbeing; organisational development; business, and / or leadership highly regarded.
	 Completion of a satisfactory police check.
	 Completion of a satisfactory working with children check.



The Opportunity

Through our People & Culture Strategy we have made a commitment to our people to provide inspiring leadership, and the skills, knowledge and tools for our people to be the best they can be; a culture that encourages teamwork and innovation and a welcoming, healthy and inclusive workplace that recognises and invests in the talent of each of our people.

The People, Culture & Safety Department is responsible for leading the implementation of our People & Culture Strategy and importantly for curating the experience our people have of our organisation from pre-employment throughout the entire employment life cycle with the City of Port Phillip. This Department also has a critical role in supporting the creation of an environment, including processes, systems and ways of working that contributes positively to the health, safety and wellbeing of our people and helps us in achieving our goal of zero-harm.

The Executive Manager of People & Culture will be responsible for providing strategic leadership to our organisational capability; human resources; health, safety and wellbeing and people & culture systems and analytics functions as well as contributing more broadly to the strategic leadership of the organisation and curation of a positive organisational culture.



Accountability Areas

- Lead the implementation of our People and Culture Strategy, measure its effectiveness and make recommendations to the Executive about further investments and priorities required to achieve the commitments made in this strategy.
- Oversee the curation of our people's experience throughout the employment lifecycle and importantly help to facilitate consistency in this experience no matter what part of the organisation our people work in or the role that they hold.
- Lead the development of Council's employment brand and influence the way this brand promise is delivered at all stages of the employment life cycle to enable our organisation to attract and retain our people.
- Oversee the implementation of a safety management system which includes fostering a zero-harm safety culture and associated systems, processes and procedures to support this aim.
- Oversee the delivery of contemporary organisational development and human resources functions.
- Ensure compliance with legislated requirements in industrial relations and OH&S.
- Lead the development and implementation of strategies for the negotiation of industrial instruments and the management of critical industrial and OHS issues.
- Achieve Council, organisational and departmental goals and objectives in line with budgetary, quality and time constraints.
- Lead effective customer-focused engagement in relation to service improvements, forward planning and responsiveness to community expectations and emerging needs.
- Being an organisational leader and advocate for Community First, Council and organisational priorities, and organisational change and improvement.
- Sound management of projects, programs, resources, people, and risk.



Selection Criteria

- Demonstrated senior leadership and management experience of a people and culture function in a mid-sized to large organisation, consisting of a diverse workforce.
- An outstanding leader with a track record of building high performing multi-disciplinary teams that are aligned, engaged, and collaborative, including leading cultural change, while also contributing to broader organisational leadership and culture.
- Demonstrated skills and experience in leading cultural change, service and process improvements in one or more of the functions of the department.
- Excellent interpersonal, negotiation and persuasion skills with the ability to use discretion and judgement in a complex business and political environment.
- Proven experience effectively managing complex issues within a highly political and complex environment.
- Significant financial and business acumen, with a proven ability to maximise the organisational and community benefit derived from scarce financial and other resources.
- Highly-developed analytical and lateral thinking skills and the ability to take the initiative, drive change and implement innovations.
- Superior interpersonal, negotiation, persuasion, written communication and presentation skills including the demonstrated ability to skilfully communicate complex issues and ideas to a variety of audiences in a busy, complex and political environment.
- Excellent understanding of occupational, health, safety and wellbeing requirements and demonstrated experience in creating a culture where safety is everyone's responsibility and actively taking appropriate steps to ensure a work environment that is safe and free from harm.
- Proven ability to seek innovative and practical solutions to problems, issues and conflict in an effective, fair and transparent manner.

Why work at the City of Port Phillip?



For a further discussion, please contact:



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